

Learning Event

Wednesday, May 28
6:00 pm to 8:00 pm
Doubletree Club Hotel
7 Hutton Center Dr.
Santa Ana 92707

Precision Questioning Workshop

July 8, 2008
8:00 am – 4:00 pm
DoubleTree Club Hotel
7 Hutton Centre Dr.
Santa Ana, CA 92707



Consider Precision Questioning

You ask questions for a living. The quality of your work (needs assessments, recommendations to executives, even your own professional learning) is directly related to the quality of your questions.

Do you ever walk away from interactions with your clients thinking about the questions you *should* have asked? Do you wonder: "Am I measuring the right things? Do my client and I have the same assumptions?" If so, consider Precision Questioning.

Precision Questioning (PQ) is an intellectual toolkit for critical thinking and problem solving that grew out of a collaboration between Dennis Matthies and Dr. Monica Worline, while both were at Stanford University. PQ focuses on clearly expressing gaps in thinking by coupling a taxonomy of analytical questions with a structured call and response model to enable PQ practitioners to uncover weaknesses in thinking and to raise the intellectual level of a conversation.

ASTD-Orange County is pleased to present Dennis Matthies in two special Precision Questioning events geared for the training and performance professional.

Learning Event Objectives for May 28:

- Improve the efficiency with which you gather information
- Attack a complex problem from multiple angles
- Test your thinking rigorously before showing it to a demanding executive

Precision Questioning Workshop for July 8, 2008

Objectives:

- Hone critical thinking skills
- Attack complex problems from new angles
- Ask questions that quickly get to the heart of the matter
- Test thinking rigorously before implementing a performance intervention
- Use Precision Answering to preserve credibility when interacting with demanding executives

Combined, these two events will give you the tools to efficiently analyze and evaluate your training or performance interventions so that you will be able to say, with confidence, that your solution will meet the needs of your client.

Register for these events online at ASTDOC.org

Calendar of Events

May 19, 2008 6:00 PM – 8:00 PM

ASTD OC Board Meeting

The Board Meeting is open to all ASTD Orange County Members. Contact Linda Kulp at President@astdoc.org if you are interested in attending.

May 28, 2008 6:00 pm to 8:00 pm

Learning Event: Precision Questioning

This month's learning event will display general areas of application for Precision Questioning and Precision Answering, and will detail the difference between "map drawing" [synthetic] questions and the "route finding" [analytic] questions, which promote a more effective, targeting communication process. Following this learning event, will be a more detailed, lengthy workshop

Location: Doubtree Club Hotel, 7 Hutton Center Dr., Santa Ana, 92707

Facilitator: Dennis Matthies, PhD

May 29 through May 31, 2008

ASTD Certificate Courses

ASTD National is bringing almost all of the Certificate Courses in their catalog to the 2008 ASTD International Conference and Exposition. If you've been waiting for a specific certificate course to be facilitated locally, now's your chance!

To see a list of the certificate courses available, check out the ASTD Flyer insert, or visit our Event Calendar at www.astdoc.org. *The courses are listed in the May 29, 30, and 31 calendar entries.*

Support your local chapter when you register for this opportunity! Give 'em the ChIP (CH809I)!

Location: San Diego

Facilitator: ASTD National

June 1 through June 4, 2008

ASTD 2008 International Conference and Exposition

This premier event for workplace learning and performance professionals welcomes attendees from more than 70 countries. The conference features 200+ educational sessions from industry-leading experts, and a world-class EXPO filled with the latest products and services available from top suppliers. Support your local chapter when you register for this opportunity! Give 'em the ChIP (CH809I)!

Location: San Diego

Facilitator: ASTD National

June 25, 2008 11:00 am to 1:00 pm

Learning Event: The Role of the CLO

Join us as Tamar Elkeles, Vice President of Learning and Development at Qualcomm, shares her insights on creating a training department from the ground up!

Location: Turnip Rose, 300 S. Flower, Orange CA

Facilitator: Tamar Elkeles

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- March 27 or May 27, 2008

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Special Interests Groups (SIGs) Calendar

Career Management

SIG Leader: Rod Kempton (949) 387-6850 ❖
rodkempton@yahoo.com

The Career Management group meets monthly to provide professional career coaching for those who want to remain current in managing their careers, or who are in the midst of a career transition. Life Coach and SIG Leader Rod Kempton provides a community of support for those who seek assistance during a transition, or resources for individuals who are in a season of career exploration.

Next Meeting: Thursday, May 8 ❖ 7:30 am – 9:00 am

Location: Diedrich's Coffee House: University Town Center, Irvine (next to Trader Joe's)

Organizational Development

SIG Leaders: Karen Carlsen ❖ (949) 930-3277,

Sangeeta Gupta ❖ (714) 962-0190, ODSIG@astdoc.org

May Meeting Topic: On-boarding for Growing Organizations, with Jackie Fairney

Key issues to be covered: Where do you begin an on-boarding project and how do you determine the scope? What did we do and how did we deliver and implement on-boarding at Capital? The lessons we learned along the way How will we measure the success of our on-boarding efforts going forward?

Date and Time: Tuesday, May 6, 2007 ❖ 11:30 am – 1:30 pm

Location: Chapman University College, Irvine Campus: 7545 Irvine Center Drive, Suite 150, Room 11, Irvine, CA

Technology and Training

SIG Leaders: Karen Wales ❖ (949) 770-2383, Susan Forman ❖ (949) 551-2389 and David Ward ❖ (949) 362-2050 ext. 305

May Meeting Topic: Best Practices for Success in the Virtual Classroom, with David Ward

Successful learning experiences in the virtual classroom do not happen by luck. They happen because the team delivering the services know and apply some key best practices to their synchronous e-learning.

Date and Time: Wednesday, May 14 ❖ 4:30 pm – 6:00 pm

Location: OC Fire Authority Headquarters, 1 Fire Authority Rd., Irvine, CA



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